LOREM IPSUM

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Seeking senior level assignments in IT Project Management/ Programme Management/ Delivery Management/ Team Management with an organization of high repute

PROFILE SNAPSHOT

- Technically sound professional, reflecting leadership qualifications **over 12 years** in Software Development & Implementation, Testing, Project Management, Client Management and Team Management.
- **Presently working with Capgemini, Singapore as Lead Consultant.**
- **Currently working as a Program Manager for a large Core Banking implementation project (approx. SGD 120 mn) in Singapore**. The purpose of the program is to implement Silverlake OneSIBS core banking system solutions in a major bank in the Asia Pacific region.
- Demonstrated excellence in Project, Delivery Management and Quality Process Management. Successfully managed Large Programs based on multiple project life cycles in line with CMMi best practices.
- Spearheaded **Client management in US and Asia Pacific region.**
- Thorough understanding of the SDLC with proficiency in mapping Business Requirements, Technical Documentation, Application Design, Development, Integration, Testing and Troubleshooting for Information Systems Management.
- A keen planner with strong skills in client relationship management along with abilities in managing large projects. Impressive fast track career driven by challenges and desire to be successful; comprehensive experience in **leading teams & multiple projects**. *(Key Projects Handled: Attached as Annexure)*
- **Areas of excellence includes:** Project and Program Management, Process Design and Implementation, Systems Analysis & Design, Application Development, Maintenance and Support.
- **Domain Expertise: Banking – Enterprise Content Management (ECM), Process Engineering & Implementation.** IBM Products worked on to develop and maintain (in ECM) – IBM Content Management (on AS/400), IBM FileNet, and Captiva InputAccel.
- An effective communicator with exceptional relationship management skills with the ability to relate to people at any level of business and management and excellent team building abilities.
- **Project Management Professional (PMI, PMP) Certified. Engagement Management (EM Level 1) Certified,** a Capgemini University management program for client managers.

EMPLOYMENT HISTORY

Apr'07 till date	Capgemini, Pune / Singapore	Program Manager / Lead Consultant
Jul'98 – Apr'07	Kanbay Software (I) Pvt. Ltd., Location??	Designation??
Mar'98 – Jun'98	Datapro InfoWorld Ltd., Pune	Instructor
May'95 – Jun'97	National Computer Academy, Pune	Owner

AREAS OF EXPERTISE

Project Management
- Planning project activities viz., scoping, estimation, tracking, change management, delivery management & post implementation support.
- Implementing project plans within preset budgets and deadlines.
- Understanding client needs, requirements, and expectations and devise solutions accordingly.

Delivery Management
- Acting as single point of contact for technical delivery, scope management & quality related issues.
- Coordinating projects on global delivery model which involves teams sitting in different geographical locations with communication barriers.
- Acting as escalation point to resolve issues for all support issues; driving resolution of customer's technical support issues.
- Sharing best practices with team members to enhance quality technical support.
- Responsible for Problem Management, Incident Management & Change Management.

SDLC Planning & Management
- Directing software development activities for business process mapping of the client and identifying appropriate development methodology.
- Handling client / user / partner interaction for requirement gathering, risk assessment, finalisation of technical specifications and discussions for effort/cost/time estimation.
- Developing, implementing and providing support for business application software for clients.
- Transforming functional requirement into technical solution.
- Carrying out activities like User Centric Design (UCD), Prioritizing Tasks, Development, Mentoring, Preparing Test Cases, Tracking Schedule and Defect.